

Welcome Tolleson Residential Customer

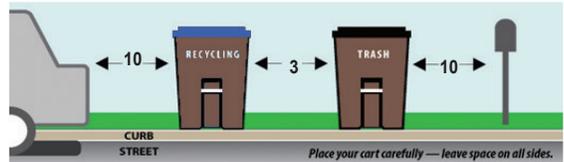
The City of Tolleson and Right Away Disposal (RAD) would like to take this opportunity to better acquaint you with the guidelines of your current waste and recycling program. Please take a few minutes to review the following information, which includes your new service days for same day trash and recycling, bulk services, holiday schedule, cart placement, recycling Dos and Don'ts and other related topics.

Starting July 2016 - Your New Waste and Recycling Same Day Service is Monday

See Holiday Schedule below for Independence Day Service

Servicing your Containers

- Please place both garbage and recycling carts out the night prior, or by 6:00 am on your service day.
- The City of Tolleson has a strict **Bag and Tie** policy, all garbage is to be bagged and tied to reduce potential spills, fly breeding, and odor.
- Provide ample service space, place the containers three (3) feet apart and ten (10) feet away from other items such as cars, light posts and mail boxes.
- Recycle material is to be placed into the container loosely. Yard waste, Styrofoam, and plastic bags are not allowed in the recycle container, and these items are considered trash. Learn more about the "Dos & Dont's" of RAD Recycling on the next page of this welcome brochure. Continued abuse of your recycling container will result in its removal.
- Additional waste carts may be requested at \$7.50 per month and will be billed in addition to provided standard service. To add or reduce service please call Tolleson City Hall at 623.936.7111.



Bulk Pick-up - New Collection Process

The City of Tolleson provides monthly bulk collection of residential bulk trash in partnership with RAD, your service day is the **last Wednesday of each month**.

Please Note: To schedule bulk service pick-up you **MUST sign up with Field Operations at 623-936-7141 or register online at www.tollesonaz.org/bulktrash**.

On day of service you will need to make sure all materials are set out properly and placed on the street curb, not driveway, prior to 6 a.m. on the day of collection. Material is NOT allowed to be set out prior to 48 hour of service day. Materials will be collected by 6 p.m. on the assigned day.

Bulk Acceptable Items: Cut all tree branches and wood in 4-foot lengths and bundle/tie together. Place all yard waste in bags or boxes, not to exceed 50 pounds each, no loose trimmings. Place century plants, cactus and other similar plants in boxes. Furniture and large appliances are acceptable excluding refrigerators and freezers. Total bulk pick-up not to exceed 3-yards of material.

Unacceptable Bulk: Does not accept hazardous waste such as paint, oil, batteries, gas or other harmful chemicals. No tires. No rocks, dirt, cement or block/bricks.

Holiday Closures

RAD observes Four (4) Holidays throughout the year and will not be providing collection service on these Holidays:

- Independence Day
- Thanksgiving Day
- Christmas Day
- New Year's Day

If your service day falls on one of the above listed holidays, then you will receive service the following day. The rest of the week following the holiday is also pushed back one day, with Friday's customers being serviced on Saturday.

For any questions, comments, complaints and/or concerns, please contact Field Operations at 623-936-7141.